



## Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Southwestern Behavioral Healthcare (Southwestern) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (including pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes). Southwestern does not exclude people or treat them differently because of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (including pregnancy or related conditions, sexual orientation, gender identity and sex stereotypes).

Southwestern provides the following, free of charge:

- Aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please see the front desk or contact our Assessment Center at (812) 423-4215.

Southwestern has adopted a grievance policy that is available upon request. If you believe that Southwestern has failed to provide these services or discriminated in another way, you can file a grievance with:

Civil Rights Coordinator  
415 Mulberry Street, Evansville, IN 47713  
(812) 436-4286 or toll-free (833) 296-7529  
Fax: (812) 422-7558 Email: [Compliance@southwestern.org](mailto:Compliance@southwestern.org)

Southwestern Website: <https://www.southwestern.org>

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.