MERFi
MOBILE, EASY, RELIABLE, FAST INTERPRETING

Quick Start Guide

1

Navigate to your organization's **URL**, and enter your **Access Code**.

2

Fill out the required fields. Always choose **AUDIO** unless ASL services are needed. For more language options, hit **Other** in **Languages** field to see all video languages. (Marshallese is not listed. Scroll to other and select 200+. You will then be directed to customer service for them to connect you directly).

3

Once all required information is filled out, hit the **Connect** button.

4
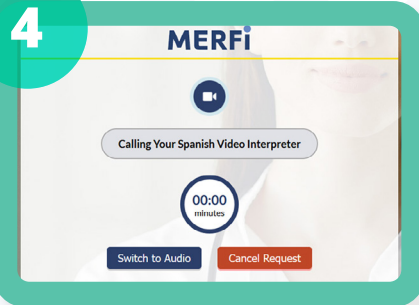
The system will automatically search for an interpreter. While waiting, you have the option to **Switch to Audio** or **Cancel**

5
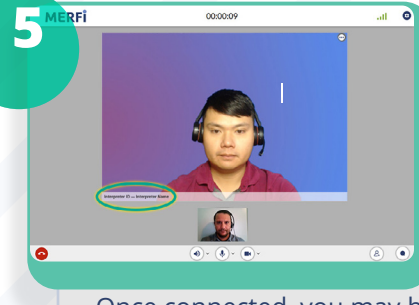
Once connected, you may begin your session. The interpreter's name and ID are on the bottom left of their video screen. **Please note:** You will only visually see the interpreter if you are connecting for ASL. All other services will need to be **AUDIO**.

Your Customer Code:

Your MERFi web address:

Your MERFi access code:

| End Call | Speaker Controls | Microphone Controls | Video Controls | Add Participant or Additional Interpreter | Chat | Network Statistics |